

OneGovernment: implementing an enterprise vision to deliver government efficiency

John Swords, Director - Government

#Tech1Showcase

technologyone

SHOWCASE 2017

INSIGHTS
INSPIRATION
INNOVATION

 **technologyone**
Transforming business, making life simple



*The **only Australian owned and based** enterprise system provider to Australian Government on a single cloud platform.*



Vision



*To develop and deliver
enterprise solutions to the
Government market*



*To enhance data quality
and process efficiencies
that support agencies in
improving services
delivery to the community*



*To support Government
strategies during the
transition to cloud based
solutions*

Government challenges



Do more with less

- Maximise outputs – increase volume of services provided
- Minimise inputs – reduce resources and capital required to provide services
- Quality – maintain or increase the quality of services provided

Maximise return on investment

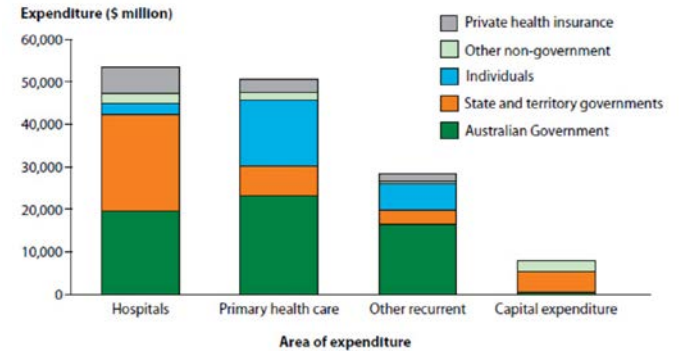
- Obtaining maximum return-on-investment and cost efficiency of operations
- Providing quality information and technology
- Protecting privacy - maintaining secure information
- Providing service to the public



Sometimes the challenge is just to govern!

State Focus – front line services

	Federal	NSW	VIC	QLD
General public service	5%	5%	3%	4%
Defence	6%	0%	0%	0%
Public order & safety	1%	10%	11%	9%
Education	7%	21%	25%	24%
Health	16%	28%	28%	29%
Social security & welfare	35%	8%	8%	8%
Housing & community amenities	1%	4%	5%	4%
Recreation & culture	1%	2%	1%	1%
Transport & communication	2%	13%	11%	11%
Other	25%	9%	7%	10%
Total	100%	100%	100%	100%



50+% budget spend on health & education

Back office challenges

Multiple systems – creating integration and support issues

1

Siloed information within departments

3

Compliance with legislation and policy – such as cloud based policy

5

The demand for constant process of innovation to create efficiencies

7

2

Lack of communication and information between systems

4

Limited citizen or community based reporting

6

Increased demand from community for online access

8

NO additional fund!

A different approach



**Low-risk rapid
implementation**

Reducing Costs



**All customers run on
a single code base**



**We manage regulatory
change and assist you
to manage business
change**



**Access to industry
innovation**



**Simplified
procurement process**



**Ongoing investment
in R&D**



**Reduce back office
costs to focus on high
value front line
services**



Cloud based SaaS



- Single cloud platform
- Pre-configured business processes
- Modular by design
- Simplified and consistent user interface
- Standardised reporting tools
- Full integration with Office 365
- IRAP certification



Cloud

*Standardised
business
processes*

*Software-as-a-
Service*

*Single cloud
based platform*

*Community
engagement*

TechnologyOne Cloud

Enterprise Software as a Service

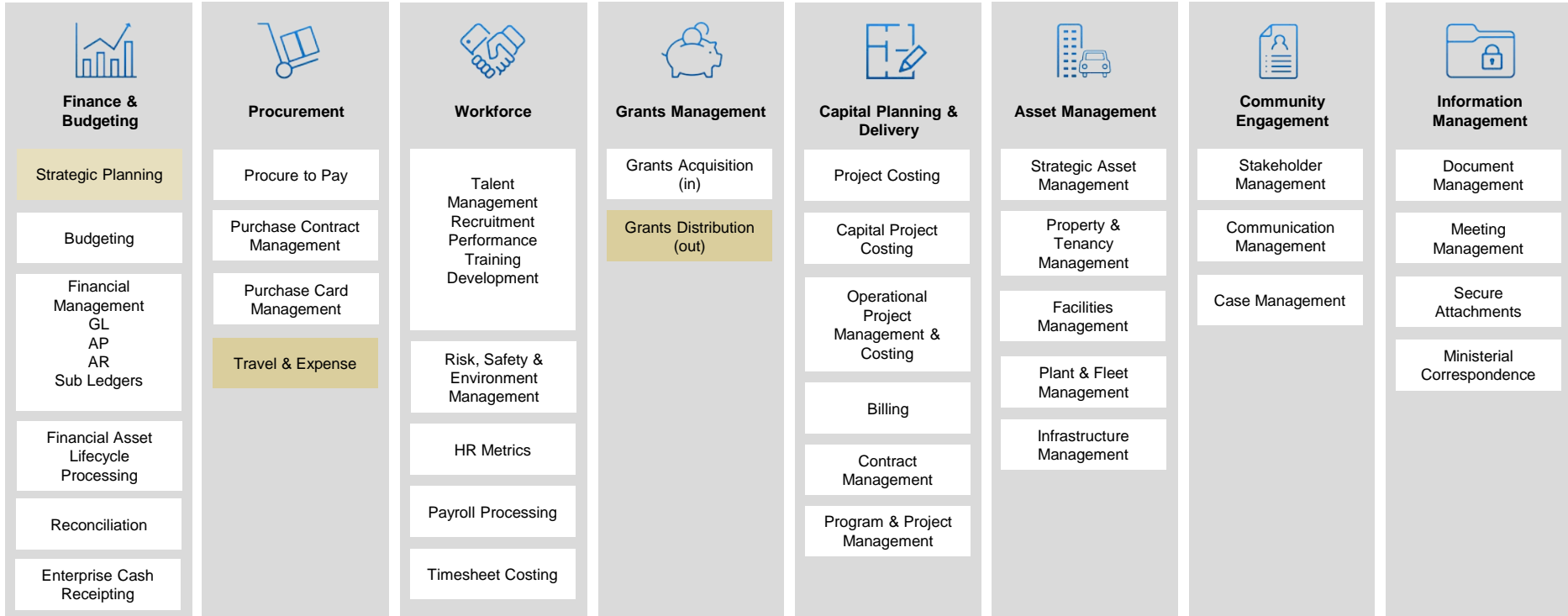
- We run our own enterprise software through the cloud
- We take responsibility to provide a simple, cost effective and highly elastic model of computing
- We pass on the benefits of our economies of scale and invest to provide a continually evolving cloud solution
- Focus on your business not the technology

Cloud First



- 
- Hardware maintenance
 - Software maintenance
 - Network management
 - Upgrades
 - Backups and recovery
 - Licensing
 - Capacity
 - Scalability and performance
 - Resilience
 - Security
 - Continuous improvement
 - Staff
 - Data centre facilities
 - Compliance and audits
 - Disaster recovery
 - Business continuity
 - Cost control
 - Internet accessibility

OneGovernment Solution Roadmap



Business Intelligence, Reporting and Workflow

Strategic Planning

PGPA Act 2013 for Federal Government

- Planning
- Performance
- Reporting

Solution already developed

- Handles all components
- Enables visibility
- Ensures compliance

Similar legislative requirements will arise across state governments



Integrated Business Intelligence

- ✓ Enhance decision-making
- ✓ Visibility across your agency
- ✓ Visually engaging
- ✓ Highly customisable
- ✓ Engage and empower users
- ✓ Interactive analysis





Transforming business, making life simple