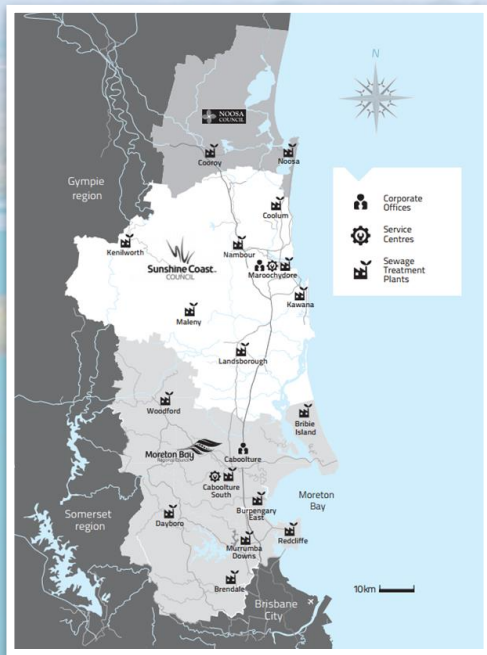




# Unitywater's Journey to the TechnologyOne Cloud and Transition to Ci Anywhere

# About Unitywater



**Provides high quality, safe and reliable water and sewerage services**

**Began  
operations  
in 2010**

**Operates  
24 x 7**

**Services  
16% of Qld.  
population**

**Currently  
employs  
approx. 615**

**Invested approx. \$680m in water and sewerage infrastructure (2013-2018)**

**296,267  
Residential  
Customers**

**16,985  
Commercial &  
Industrial  
Customers**

**Served  
755,609 people  
in 2016-17**

**Served  
5,223 km2  
in 2016-17**

# Unitywater Assets

**Operate and  
Maintains  
\$3.3 Billion  
of Essential  
Service  
Infrastructure**

**313,245**  
Water  
Connections

**5,944 km**  
Water Mains

**781**  
Sewage  
Pump  
Stations

**17** Sewage  
Treatment  
Plants

**11** Sewage  
Treatment  
Plants -  
Recycled  
Water

**281,015**  
Sewerage  
Connections

**5,708 km**  
of Sewer  
Mains

Water  
Infrastructure

Sewage  
Infrastructure



**104 km**  
Recycled  
Water Mains  
Pipes

**59,413**  
Hydrants

**71**  
Water Pump  
Stations

**104**  
Water  
Reservoirs

# Drivers for Cloud Transition





# Benefits of Cloud Transition



# Timeframes for Cloud Transition



# Key Deliverables

## Cloud Migration for Existing Ci Modules

Bug  
Fixes/Patches  
Applied

Workflow  
Remediation

XLOne Reports  
Remediation

Integration  
Remediation

## Quick Wins in Ci Anywhere

T1 Connect

Ci Anywhere  
My Tasks

Ci Anywhere  
My Reports

Ci Anywhere  
SQL Tools

## Infrastructure and Integration Remediation

# Cloud Transition Considerations

## Ci Considerations

**XLOne Report  
Remediation** ★

**Maintenance of  
XLOne Reports**

**XLOne  
Templates –  
Journals**

**XLOne Report  
Output  
Location**

**Server  
Folder Security  
Consideration** ★

**Uploading/  
Downloading  
Documents**

**Stored Script  
Remediation**

**Direct DB  
Connections** ★

**Integration  
Remediation** ★

**Tools to Query  
Database**

**Crystal Report  
Drill Down**

**Address Book  
Remediation**



# Cloud Transition Considerations

## CI Anywhere Considerations

My Tasks –  
Workflow Pool  
Visibility



Landing Page  
Tile Review

Testing SME's  
Access

New Toolset  
Available

## Infrastructure Considerations

Firewall  
Settings

Browser  
Pop Ups

Attunity  
Repliweb Setup



Bandwidth  
Availability  
Across Sites

# Key Learnings

## Change Impact Assessment

Detailed Review  
of Moving to  
Latest Patch

Early Review of  
All Integrations

Determine  
XLOne  
Remediation  
Impact Early

Change  
Champions  
Engaged Early

## Quick Wins

Ci Anywhere  
T1 Connect  
and My Tasks

Ci Anywhere  
My Reports

## ICT Considerations

Allow Time for  
Firewall  
Changes

Allow Time  
from Browser  
Changes

Attunity  
Repliweb

Early  
Engagement –  
Operational  
Readiness

# Testimonials

“

We can confirm that the pay run went perfectly! The cheques printed correctly and the EFT file loaded to the bank as it should!"

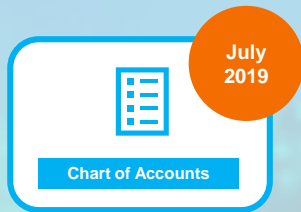
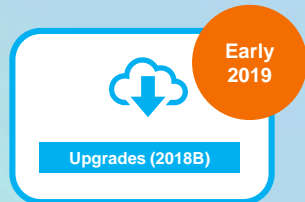
– **Accounts Payable Team, Corporate Strategy & Performance**

“

"It is so much easier to use, and navigate my way around. And that's important when you think about it - we don't want our people distracted by system frustrations when approving financial transactions!"

– **Rob Dowling, Executive Manager Customer Delivery**

# Transition to Ci Anywhere







# Questions?

**Contact:**

Nicole Bright

**Phone:**

0437 084 645

**Email:**

[Nicole.Bright@Unitywater.com](mailto:Nicole.Bright@Unitywater.com)

**Linked In:**

[linkedin.com/in/nicole-bright-58a95844](https://www.linkedin.com/in/nicole-bright-58a95844)